

# LUXURY SPC FLOORING CARE&MAINTENANCE

(Revised Oct 4<sup>th</sup>, 2020)

## MAINTENANCE

Please follow the recommendations in this guide to retain the fresh look and protect the finish.

- Sweep or vacuum the floor regularly. Use a vacuum designed for hard surfaces (if vacuum has a beater bar, it should be turned off).
- Wipe off any spills with clean water and a damp (not wet) mop. Use a dry mop to remove surplus water and then allow to dry.
- Use cleaners recommended for vinyl flooring. Do not use polishes, waxes, abrasive or ammonia-based cleaners. The surface is dense and non-porous which prevents cleaners from penetrating and this can build up a residue on the surface which will collect dirt. Please check any new cleaning agent on a small test patch of the floor in an inconspicuous area.

Immediately after installation of the floor, we recommend a first cleaning to remove any dirt and debris caused by the installation process. Follow instructions above.

Pets with unclipped nails can damage your flooring. The same is true for any high-heeled shoes that do not have proper tips on the heels.

## GENERAL CARE & MAINTENANCE TIPS

### Environmental Factors

Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the flooring. Most types of flooring will be affected by continuous strong sunlight. In addition, excessive temperatures are not good for resilient floors. Some natural ventilation or intermittent air conditioning in vacant homes should be considered. Long term continuous inside temperatures over 95°F combined with strong direct sunlight will damage the flooring and cause the installation to fail.

If your floor has been exposed to excessive amounts of water due to flooding, the SPC planks are waterproof. Simply remove the water as quickly as possible. A dehumidifier should be promptly turned on in the room to

reduce the moisture levels back to normal. Do not dry the room below the normal moisture level that existed previously.

### Dog & Animal Care

Keep nails clipped. Dogs running through the house can scratch any finish. Put a mat down to stand between your pet's water dish and your floor.

### Area Rug Backings

Only rugs with a natural backing (i.e., felt) are safe for SPC flooring. Avoid rugs with a rubber or abrasive backing, as these can damage or discolor a floor.

### Floor Protectors

Use felt protectors under legs of chairs and furniture. Non-abrasive, felt-backed products are best. Rubber or plastic products can damage and discolor your floor. Caster wheeled chairs should have wide, rubber casters. Non-staining protective mats are required under rolling chairs.

### Removing Scuff Marks

If scuff marks cannot be removed using a damp rag, stubborn scuffs can be removed by the use of a tennis ball or pencil eraser. Gently rub in long direction of plank.

### Floor Cleaning

During the cleaning process, rinse applicator often in a separate pail of clean water. A dirty applicator can spread dirt to other areas, causing streaks and haziness. Remember: use a damp (never wet) applicator – squeeze out surplus water and ensure that the residual water evaporates from the floor within one minute. If it takes longer, there is too much moisture on the applicator.

### Moving Appliances

When moving heavy items, such as appliances, slide a 1/8" Masonite sheet under the heavy objects to prevent floor damage.